

# artech

art of technology

Queue Management and Self-Service Transaction Kiosks

# Why Artech Digital Signage & Kiosk Solutions?



## Domestic and Innovative Products

We offer our customers unique and customizable solutions that allow them to optimize their business processes.



## Robust and Durable Design

The robustness and durability of our products go beyond industry standards. Every detail is meticulously designed for long-lasting use and resistance to harsh conditions.



## Extensive Warranty Period and Sustainable Spare Parts Supply

Artech prioritizes customer satisfaction. Therefore, we maximize the lifetime of our products with a comprehensive warranty period and sustainable spare parts supply.



## 24/7 Smooth Running Performance

Artech solutions provide 24/7 smooth running. Reliability and continuous access enable our customers to run their business processes uninterrupted and efficiently.



## Fast and Professional Technical Services

Artech provides fast, professional technical support with a customer-oriented approach. A team of experts is always ready to help solve your problems and maintain your business continuity.

**With a quarter of a century of experience in industrial system technologies and our proud domestic production capability, we are privileged to offer our customers extraordinary and sustainable solutions.**

# Artech R-4XX and R-3XX Series: Queue Management and Self-Service Transaction Kiosks

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- **International Quality, Local Production:** Artech R-4XX and R-3XX series queue management and self-service transaction kiosks are unique solutions produced with international quality standards.
- **Smooth 24/7 Operation Performance:** Artech kiosks offer 24/7 smooth operation performance to ensure uninterrupted business continuity.
- **QR Code Reader for Contactless Transactions:** The built-in high-security omnidirectional QR Code reader makes it easy for your customers to make contactless transactions.
- **Multi-Card Reading Integration:** Magstrip, contact, and contactless smart card reader integration offers many solution options.



- **Thermal Printer with Auto Cutter:** The built-in auto-cutter thermal printer produces queue slips or tickets and offers uninterrupted service with thermal paper out warning.
- **Touch Screen for Seamless Operation:** A capacitive touchscreen, resistant to liquid contact, provides customers with a seamless transaction experience.
- **Enhanced Customer Experience:** Camera, microphone, speakerphone and video call infrastructure provide customers with a superior customer experience by providing support away from the call center or help desk.
- **Durable Material Selection:** Artech kiosk designs are manufactured with unique materials selected to provide strong durability and impact resistance. These materials maintain the kiosk's performance even under harsh environmental conditions.
- **Protection Against Liquid Contact:** The Artech kiosk series features liquid contact protection. This protects the internal components of your kiosk against unexpected liquid contact and ensures long-term reliability.
- **Compact and Customizable Design:** The front clamshell design allows easy servicing and paper replacement while taking up less space in your business. It can also be customized with your corporate colours and logo. Its ergonomic and stylish design helps you add prestige to your business while winning over your customers.



# ARTECH QUEUE MANAGEMENT AND SELF-SERVICE TRANSACTION KIOSKS FEATURES

# Artech RG-419 Series



# Artech R-419 Series



# Artech R/RG-419 Series

Artech R-RG-419 Series is the perfect solution for queue management and self-service operations. This sophisticated kiosk unit has advanced functionalities and can integrate with many hardware platforms.



Scan the QR code for detailed information about ARTECH RG-419 ve R-419 .

- **High Resolution and Large Screen:** The 19" high resolution, 16:9 large format LCD display provides the user with a clear and impressive image.
- **Durable Capacitive Touch Technology:** Shatter- and scratch-resistant capacitive touch technology allows users to interact easily and safely.
- **Auto Cutter Thermal Printer:** With the long-lasting 2.4" thermal receipt printer with auto cutter, you can produce queue slips or tickets and provide uninterrupted service to your customers.
- **Advanced Multimedia Features:** The built-in camera, microphone, and speaker systems allow you to provide video support to customers from your help desk and maximize the customer experience.
- **Smart Card Readers:** Contactless and contact smart card readers enable secure and fast transactions.
- **Durable Body Design:** Powder-coated and vandal-resistant body with dust protection and rust-resistant galvanized sheet metal provides strong protection for long-term use.

# Artech R-321 Series





# Artech R-321 Series

Artech R-321 Series is a kiosk unit specially developed for queue management and self-service operations. Its comprehensive and innovative features are designed to suit your business's needs. Equipped with advanced technology and functions, this series aims to maximize the customer experience.



Scan the QR code for detailed information about ARTECH R-321 .

- **Widescreen Experience:** The 21" high-resolution 16:9 large format upright LCD display provides users with a clear and immersive visual experience.
- **Durable Touch Technology:** Shatter- and scratch-resistant capacitive touch technology allows users to interact easily and securely.
- **Powerful Processor and Industrial Motherboard:** Fanless Intel Icore processor and industrial motherboard make the kiosk fast and reliable, maximizing transaction performance.
- **Auto Cutter Thermal Printer:** With a long-lasting 2.4" thermal receipt printer with auto-cutter, you can produce queue slips or tickets and provide an impressive service to customers.
- **Smart Card Readers:** Contactless and contact smart card readers enable secure and fast transactions.
- **Durable Body Design:** The kiosk's powder-coated, rust-resistant galvanized sheet metal with dust protection and a vandal-resistant body protect it against harsh environmental conditions.

# Artech R-319 Series



# Artech R-319 Series

Artech R-319 Series is a kiosk unit specially developed for queue management and self-service operations. Its comprehensive and innovative features are designed to suit your business's needs. Equipped with advanced technology and functions, this series aims to maximize the customer experience.



Scan the QR code for detailed information about ARTECH R-319 .

- **Widescreen Experience:** The 19" high-resolution 4:3 square format LCD display gives users a detailed and precise image.
- **Durable Touch Technology:** Shatter- and scratch-resistant capacitive touch technology allows users to interact easily and securely.
- **Powerful Processor and Industrial Motherboard:** Fanless Intel Icore processor and industrial motherboard make the kiosk fast and reliable, maximizing transaction performance.
- **Auto Cutter Thermal Printer:** With a long-lasting 2.4" thermal receipt printer with auto-cutter, you can produce queue slips or tickets and provide an impressive service to customers.
- **Smart Card Readers:** Contactless and contact smart card readers enable secure and fast transactions.
- **Durable Body Design:** The kiosk's powder-coated, rust-resistant galvanized sheet metal with dust protection and a vandal-resistant body protect it against harsh environmental conditions.

# Artech R-317 Series



# Artech R-317 Series

Artech R-317 Series is a kiosk unit specially developed for queue management and self-service operations. Its comprehensive and innovative features are designed to suit your business's needs. Equipped with advanced technology and functions, this series aims to maximize the customer experience.



Scan the QR code for detailed information about ARTECH R-317 .

- **Widescreen Experience:** The 17" high-resolution 4:3 square format LCD display provides an impressive visual.
- **Durable Touch Technology:** Shatter- and scratch-resistant capacitive touch technology allows users to interact easily and securely.
- **Powerful Processor and Industrial Motherboard:** Fanless Intel Icore processor and industrial motherboard make the kiosk fast and reliable, maximizing transaction performance.
- **Auto Cutter Thermal Printer:** With a long-lasting 2.4" thermal receipt printer with auto-cutter, you can produce queue slips or tickets and provide an impressive service to customers.
- **Smart Card Readers:** Contactless and contact smart card readers enable secure and fast transactions.
- **Durable Body Design:** The kiosk's powder-coated, rust-resistant galvanized sheet metal with dust protection and a vandal-resistant body protect it against harsh environmental conditions.



ÇİZGİ TEKNOLOJİ



Scan the QR code for our references.

[info@cizgi.net](mailto:info@cizgi.net)

+90 216 365 82 50



[www.cizgi.net](http://www.cizgi.net)  
[www.artech-ipc.com.tr](http://www.artech-ipc.com.tr)



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